

WEBSITE TERMS AND CONDITIONS

Owned and operated by FS JACOBS INC trading as WALMER OPTOMETRISTS ("the Practice"), a registered optometry practice under the Health Professions Council of South Africa (HPCSA).
By browsing or using this website, you agree to these Terms and Conditions and our Privacy Policy.

1. Medical Disclaimer

- Content on this website is for **general informational purposes only**.
 - Website information does not substitute for **professional clinical medical advice**.
 - Do not rely on this site to **diagnose or treat eye conditions**.
 - Always consult our qualified optometrists for **individual vision care needs**.
 - Do not delay seeking medical advice due to **content read on this website**.
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2. POPIA Privacy & Data Protection

We process all personal information in accordance with the **Protection of Personal Information Act (POPIA)**.

Information We Collect

- **Identity data** (e.g., name, surname) via contact forms.
- **Contact data** (e.g., email address, phone number).
- **Health data** (e.g., medical aid details, vision symptoms) filled out voluntarily.
- **Technical data** (e.g., cookies, IP addresses) to improve website performance.

Why We Process Your Data

- To schedule, change, or manage **your clinical appointments**.
- To respond directly to **your medical or general inquiries**.
- To verify your membership status with **authorized medical schemes**.
- To comply with **statutory health record-keeping obligations**.

Data Security & Sharing

- We employ **industry-standard digital encryption** to secure data.
 - We do not **sell or lease your information** to third parties.
 - Data is shared only with **authorized operators** (e.g., medical billing systems).
 - You hold the right to **object, access, or request correction** of data.
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3. PAIA Information Requests

In terms of the **Promotion of Access to Information Act (PAIA)**, the Practice maintains a PAIA Manual.

- The PAIA Manual outlines **how to request records** held by us.
 - You can request access to our PAIA manual by visiting the practice where a physical copy is kept.
 - Submit all formal records access requests to our information officer at walmeroptom@mweb.co.za
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4. Acceptable Use of the Website

- Use this website only for **lawful, personal, non-commercial purposes**.
- Do not attempt to **breach or bypass website security**.
- Do not inject **malicious code, malware, or viruses** into the site.
- Do not scrape or **extract patient or website data** automatically.

5. Intellectual Property

- All layout, designs, text, and graphics are **owned by the Practice**.
- Contents are fully protected under **South African copyright laws**.
- You may not copy or **reproduce content without prior permission**.

6. Limitation of Liability

- We do not guarantee **error-free or uninterrupted website access**.
- We are not liable for **losses from technical downtime**.
- We accept no liability for **third-party website links** hosted here.

7. Governing Law

- These terms are governed solely by **South African law**.
- Any legal disputes fall under **South African court jurisdiction**.

8. Statutory & Contact Details

- **Practice Name:** FS JACOBS INC t/a WALMER OPTOMETRISTS
- **Information Officer:** FRIKS JACOBS
- **HPCSA Registration No:** OP0023914
- **BHF Practice Number:** 0453838
- **Physical Address:** SHOP G 33 SIXTH AVENUE SHOPPING CENTER
cnr/o Heugh Road and 6th Avenue Walmer Gqeberha 6070
- **Email Address:** walmeroptom@mweb.co.za]
